



Go paperless at www.sce.com/ebilling. It's fast, easy and secure.

For billing and service inquiries
1-866-701-7868
www.sce.com

Your electricity bill

SMITH, L JANE / Page 1 of 8

Customer Account
700000000000

Date bill prepared
12/28/23

Amount due \$300.40
Due by 01/17/24

123 MAIN STREET
ANYTOWN, CA 9000-3000

Your account summary

Previous Balance	\$361.68
Payment Received 12/07/23	-\$361.68
Balance forward	\$0.00
Your new charges	\$300.40
Total amount you owe by 01/17/24	\$300.40

Net energy metering monthly billing month #3.

For information concerning your net consumption and generation, please refer to the "Details of your tracked charges" section of the bill.



Your statement includes your applicable medical baseline allocation.

Summary of your billing detail

Service account	Service address	Billing period	Your rate	New charges
8014843228	123 MAIN STREET ANYTOWN, CA	11/21/23 to 12/20/23	TOUD-4-9PM-CARE (SCE)	\$13.13
8014843228	123 MAIN STREET ANYTOWN, CA	11/21/23 to 12/20/23	NEM TOU-D-4	\$287.27
				\$300.40

(14-574)

Tear here

If your contact information has changed please complete the form on the reverse side and return the stub below.

Tear here



Customer account 700000000000

Amount due by 01/17/24

\$300.40

We will automatically debit the total amount due \$300.40 from your checking account on or after 01/07/24.

Thank you!

STMT 12282023 P

SMITH, L JANE
123 MAIN STREET
ANYTOWN, CA 9000-3000

700000000000 0000319 00000000000030040000030040

Ways to contact us

Customer service numbers	Relay calls accepted
General Services (U.S. & Canada)	1-800-655-4555
Payments, Extensions or Payment Options	1-800-950-2356
Emergency Services & Outages	1-800-611-1911
California Alternate Rates for Energy (CARE)	1-800-447-6620
Energy Theft Hotline	1-800-227-3901
Hearing & Speech Impaired (TTY)	1-800-352-8580

Request a large print bill 1-800-655-4555

Multicultural services	
Cambodian / ភ្នំ	1-800-843-1309
Chinese / 中文	1-800-843-8343
Korean / 한국어	1-800-628-3061
Vietnamese / Tiếng Việt	1-800-327-3031
Spanish / Español	1-800-441-2233

Correspondence:
Southern California Edison
P.O. Box 6400
Rancho Cucamonga, CA
91729-6400
www.sce.com

Important information

What are my options for paying my bill?

On-line	Pay one-time or recurring on www.sce.com/bill
Mail-in	Check or Money order
In Person	Authorized payment locations 1-800-747-8908
Phone	QuickCheck 1-800-950-2356 Debit & credit card * 1-800-254-4123

*Residential customers only

Electronic check processing

Your check payment will be processed as a one-time Electronic Fund Transfer (EFT). With EFTs, funds may be withdrawn from your account the day we receive your payment. Your check will not be returned, but will appear on your financial statement.

Rates and applicable rules: Available at www.sce.com or upon request.

Past due bills

When is my bill past due? It is past due 20 days after the preparation date, which was 12/28/23.

- Reconnecting service that has been disconnected requires a Service Connection payment (non-residential only).
- Unable to pay: If payment arrangements were not extended to you by SCE pursuant to SCE's filed tariffs, you may contact the California Public Utilities Commission.
- For safety reasons, if service is disconnected, please ensure any sensitive or potentially hazardous equipment is unplugged on the day of reconnection. For additional home safety tips, visit www.sce.com/safety or call SCE at 1-800-655-4555.

What is the Late Payment Charge (LPC)?

0.6% will be applied to the total unpaid balance if payment is not received by the due date on this bill (except for CARE and state agency accounts).

What is a rotating outage?

Rotating outages are controlled electrical outages used to avoid widespread or uncontrolled blackouts. Your Rotating Outage Group number is located on page 1, upper left, of your SCE bill. Your rotating outage group number may change at any time. For more information, visit www.sce.com/rotating_outage.

What is the Power Charge Indifference Adjustment (PCIA)?

The PCIA is a charge to ensure that both SCE customers and those who have left SCE service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by SCE on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources.

Disputed bills

If you believe there is an error on your bill or have a question about your service, please call Southern California Edison (SCE) customer support at 1-800-655-4555. If you are not satisfied with SCE's response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/complaints/. The CPUC's Consumer Affairs Branch (CAB) handles billing and service complaints and can be reached by:

Telephone 1-800-649-7570 (8:30 AM - 4:30 PM, Monday - Friday)

Mail CPUC, Consumer Affairs Branch, 505 Van Ness Ave., Room 2003, San Francisco, CA 94102

If you have limitations hearing or speaking, contact the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial 711 or one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.

Type of Call	English	Spanish
TTY/VCO/HCO to Voice	1-800-735-2929	1-800-855-3000
Voice to TTY/VCO/HCO	1-800-735-2922	1-800-855-3000
Speech-to-Speech Relay	1-800-854-7784	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC regarding the accuracy of your bill, contact CAB for assistance. If your case meets the eligibility criteria, CAB will instruct you on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is reviewed to keep your service turned on.

Definitions

- Baseline Credit:** The baseline credit provides reduced electricity rates on electricity used up to the baseline allocation for the region that you live in.
- CA Climate Credit:** Credit from state effort to fight climate change. Applied monthly to eligible businesses and semi-annually to residents.
- Wildfire Fund Charge:** Supports the California Wildfire Fund which covers costs associated with catastrophic wildfires, including payment of bonds issued by the California Department of Water Resources (DWR)
- Public Purpose Programs Charge:** Funds state-mandated programs for low income discounts, energy efficiency, renewable energy and R&D.
- SCE Generation:** For recovering energy procurement and generation costs for that portion of your energy provided by SCE.

To change your contact information, complete the form below and return it to SCE

Change of mailing address: 700773350631

STREET#	STREET NAME	APARTMENT #
CITY	STATE	ZIP CODE
TELEPHONE #	E-MAIL ADDRESS	

Energy Assistance Fund (EAF): I want to help people pay their energy bill through EAF. For info visit www.sce.com/eaf or call (800) 205-8596.

Add this amount for EAF \$ _____

Select one box only and sign below for EAF:

Every
Month

One Month
only

Things you should know

Fixed Recovery Charge

SCE has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires. Your bill for electric service includes a Fixed Recovery Charge that has been approved by the CPUC to repay those bonds. The right to recover the Fixed Recovery Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to SCE. SCE is collecting the Fixed Recovery Charge on behalf of the Special Purpose Entity.

Have you received a past due notice, or are you having difficulty paying your bill?

SCE halted collection activities and service disconnections for nonpayment in March 2020 because of the hardships caused by the COVID-19 pandemic. In October 2022, SCE resumed collection activities for residential customers, including service disconnections for nonpayment. Prior to disconnection, customers will receive a "final notice," which will include their payment due date and the past-due amount required to avoid a service disconnection. For more information on our credit and collection activities, visit sce.com/collections.

SCE recognizes some of our customers may still be facing challenges paying their bills. SCE offers customers a range of assistance options, including payment arrangements and extensions, one-time bill assistance from the Energy Assistance Fund, and debt forgiveness through the Arrearage Management Plan for qualified residential customers enrolled in the California Alternate Rates for Energy (CARE) or Family Electric Rate Assistance (FERA) programs. Additional information is available at sce.com/billhelp.

California Climate Credit Rollover Information

Your electricity bill for this month may reflect a credit amount. This may be due in part to the California Climate Credit included in the "Delivery charges" section of your October 2023 electricity bill.

Service account 8000000000 **POD-ID**
Service address 123 MAIN STREET 100000000000000000
 ANYTOWN, CA 9000-3000
Rotating outage Group N001

DELIVERY
SOUTHERN CALIFORNIA EDISON
 delivers your electricity

Your cost varies by time of day



Winter cost periods (Oct 01-May 31)

	Weekdays	Weekends & Holidays
Mid peak	4pm - 9pm	4pm - 9pm
Off peak	12am - 8am 9pm - 12am	12am - 8am 9pm - 12am
Super off peak	8am - 4pm	8am - 4pm

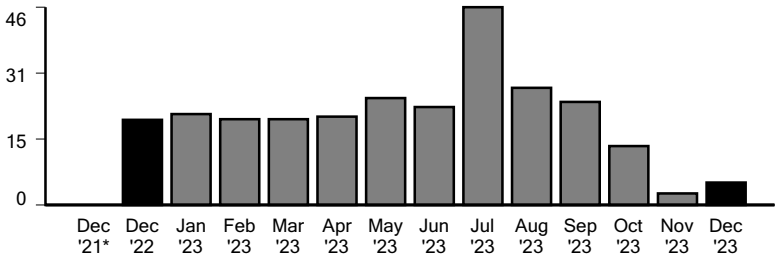
Your past and current electricity usage

	Electricity (kWh)
Winter Season - Consumption	
Mid Peak	46
Off peak	271
Super off peak	140
Winter Season - Net Generation	
Mid Peak	-2
Off peak	-4
Super off peak	-291
Total electricity usage this month in kWh	160

Your next billing cycle for meter 222013-415507 will end on or about 01/22/24.

Your daily average electricity usage (kWh)

2 Years ago: N/A Last year: 19.93 This year: 5.33



* No data available

Details of your new charges

Your rate: TOUD-4-9PM-CARE MED BSLN (SCE)
 Billing period: 11/21/23 to 12/20/23 (30 days)

Delivery charges - Cost to deliver your electricity

Basic charge	30 days x \$0.03100	\$0.93
Baseline credit	160 kWh x -\$0.09443	-\$15.11
Energy-Winter		
Mid peak	44 kWh x \$0.26413	\$11.62
Off peak	267 kWh x \$0.22055	\$58.89
Super off peak	-151 kWh x \$0.20486	-\$30.93
CARE discount		-\$1.84
CARE discount		-\$15.87

Your Delivery charges include:

- \$3.53 transmission charges
- \$20.76 distribution charges
- \$0.91 new system generation charge

Your overall energy charges include:

- \$0.12 franchise fees

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CCA cost responsibility surcharge

PCIA	160 kWh x -\$0.00157	-\$0.25
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Details of your new charges (continued)

Nonbypassable charges (NBCs)

CTC, NDC, PPPC 452 kWh x \$0.01196 \$5.41

Other charges or credits

Generation Municipal Surcharge \$0.28

Subtotal of your new charges \$13.13

Your new charges \$13.13

Additional information:

- Medical baseline allocation: 2 units
- Service voltage: 240 volts
- Net Surplus Compensation (NSC) option: Ineligible
- Generation Municipal Surcharge (GMS) factor: 0.009261
- 2014 Vintage CRS

Details of your tracked charges

Your rate: TOUD-4-9PM-CARE MED BSLN (SCE)
Billing period: 11/21/23 to 12/20/23 (30 days)

Delivery charges - <i>Cost to deliver your electricity</i>		
Baseline credit	160 kWh x -\$0.09443	-\$15.11
Energy-Winter		
Mid peak	44 kWh x \$0.26413	\$11.62
Off peak	267 kWh x \$0.22055	\$58.89
Super off peak	-151 kWh x \$0.20486	-\$30.93
CARE discount		-\$15.87
CCA cost responsibility surcharge		
PCIA	160 kWh x -\$0.00157	-\$0.25
Energy Charge Total		\$8.35

Additional information regarding your Net Consumption/Generation:

- *Virtual Net Energy Metering Month #3*
- *Your year-to-date energy generation credit as of previous month: \$0.00*
- *Your current month energy generation credit: \$0.00*
- *Your year-to-date energy generation credit: \$0.00*
- *Your year-to-date energy billed charges: \$20.49*
- *Your year-to-date kWh: 384 kWh*

Service account 8000000000 **POD-ID**
Service address 123 MAIN STREET 100000000000000000
 ANYTOWN, CA 9000-3000
Rotating outage Group N001

SUPPLY/GENERATION
CCA
 supplies your electricity

Details of your new charges

<p>CCA</p> <p>Your rate: NEM TOU-D-4 Service Account: 8000000000</p> <p>Billing period: 11/21/23 to 12/20/23 (30 days)</p> <p>Generation Charges</p> <table border="0"> <tr><td>Super OfPk Winter Gen.</td><td>-151 kWh @ 0.12293</td><td>-\$18.56</td></tr> <tr><td>Off-Peak Winter Gen.</td><td>267 kWh @ 0.14271</td><td>\$38.10</td></tr> <tr><td>Mid-Peak Winter Gen.</td><td>44 kWh @ 0.22178</td><td>\$9.76</td></tr> <tr><td>Energy Surcharge</td><td></td><td>\$0.05</td></tr> <tr><td>Powerwall Fee 1 PW @ 115.00</td><td></td><td>\$115.00</td></tr> <tr><td>Powerwall Fee Add. 1 PW @ 75.00</td><td></td><td>\$75.00</td></tr> <tr><td>Solar Gen. 468.48 kWh @ 0.145</td><td></td><td>\$67.92</td></tr> <tr><td colspan="2">Sub-Total of CCA Generation (Supply) Charges</td><td>\$287.27</td></tr> <tr><td colspan="2">Your New Charges</td><td>\$287.27</td></tr> </table>	Super OfPk Winter Gen.	-151 kWh @ 0.12293	-\$18.56	Off-Peak Winter Gen.	267 kWh @ 0.14271	\$38.10	Mid-Peak Winter Gen.	44 kWh @ 0.22178	\$9.76	Energy Surcharge		\$0.05	Powerwall Fee 1 PW @ 115.00		\$115.00	Powerwall Fee Add. 1 PW @ 75.00		\$75.00	Solar Gen. 468.48 kWh @ 0.145		\$67.92	Sub-Total of CCA Generation (Supply) Charges		\$287.27	Your New Charges		\$287.27	<p>Additional Information</p> <ul style="list-style-type: none"> • Your Personal Choice Balance Owed is \$0.00. • Your cumulative kWh Year-To-Date: 384 kWh
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Things you should know

Get Tesla solar & battery on your home at no cost thru the Power Choice program
 CCA is partnering with Tesla, Inc. to offer installation of rooftop solar and a Tesla Powerwall battery on your home with no upfront cost and no credit check! The Power Choice program is an opportunity to enjoy the benefits of on-site solar and battery back up without taking on the costs of installing and owning the solar system. For more information and to sign-up, go to <https://CCA.com/your-options/power-choice/>

Limited time offer: \$50 + energy savings
 Sign up with our partner OhmConnect to save on your energy bill, plus be rewarded for lowering your energy use! Available to residential customers only, sign up now and get \$50 when you connect your utility at ohmconnect.com/CCA

CCA Energy Information
 For more detail on your CCA bill, call us at 1-XXX-XXX-XXX. CCA is committed to protecting customer privacy. Learn more at: <https://CCA.com/about-CCA/customer-privacy/>.

You may notice a change in your billing statement
 Effective 7/1/2023, the billing rates used to calculate your CCA generation side of the bill have been modified. For more information, please visit www.CCA.com/billing-rates/ You asked, we listened! CCA has updated our Net Energy Metering Policy effective October 1, 2017. You may view the updated program information at <http://www.CCA.com/your-options/personal-choice/>

